

# News From the Street January luncheon to feature local industry reports

The January 20 Chamber Luncheon will feature a variety of fast-paced reports on the status of local industries as we move into 2009. Plan on joining us for this informative luncheon meeting. The luncheon is sponsored by Bob Herron Insurance. Reports will include:

Agribusiness – Mark Lalum, CHS
Construction – Terry Kramer, Kramer
Enterprises

continued on page 6 >>

# New Directors Take Office

Join us in welcoming five new directors to the Kalispell Chamber Board. Reed Gunlikson is the owner of R Gunlikson CPA's in Kalispell. Dave Harvey is Vice President of Sportsman & Ski Haus.

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# Final Days to Register for Business Days at the Capitol

You are invited to join a delegation of businesspeople from the Flathead Valley in attending the Chamber of Commerce "Business Days at the Capital" on January 5-6. There will be a panel of House and Senate leadership presenting their preview of the key legislative issues of the session. Full registration is \$120 with rates available for individual events.

continued on page 3 >>



#### **Visitor's Center Information Requests:**

|                          | Nov 08 | YTD     |  |  |  |  |
|--------------------------|--------|---------|--|--|--|--|
| Phone Calls:             | 523    | 6,877   |  |  |  |  |
| Walk-ins                 | 271    | 4,936   |  |  |  |  |
| VACATION                 |        |         |  |  |  |  |
| Packets                  | 1      | 36      |  |  |  |  |
| Inquiries                | 24     | 720     |  |  |  |  |
| Email Inq                | 32     | 163     |  |  |  |  |
| RELOCATION               |        |         |  |  |  |  |
| Packets                  | 3      | 26      |  |  |  |  |
| Basic                    | 14     | 362     |  |  |  |  |
| Phone Books              | 2      | 20      |  |  |  |  |
| Chamber Website Activity |        |         |  |  |  |  |
| <b>Unique Visits</b>     | 4,201  | 100,576 |  |  |  |  |

# At a Glance

#### **JANUARY UNWINDS**

- >> January 21, 2009 from 5:00-6:30 pm Office Solutions & Services 700 Sunset Blvd, #A
- >> Chamber Closed
  January 1, 2009 for New Years Day
  January 19th for Martin Luther
  King, Jr. Day

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# Get In Contact

Call Bridgette to find out how you can benefit from all the activity on the Chamber of Commerce website 406.758.2801.

## Officers

**Bob Schneider**, Chairman of the Board, First Interstate Bank

**Terry Kramer,** Vice Chairman of the Board, Kramer Enterprises, Inc.

**Jim Lehner,** Secretary/Treasurer, Plum Creek **Mark Lalum**, Immediate Past Chairman, CHS

#### **Directors**

**Dick Buchanan,** Byte Savvy

Susie Burch, Flathead Valley Community College

**Kris Carlson**, A+ Plus Healthcare

**Nancy Davis**, Prudential Financial

**Reed Gunlikson**, R Gunlikson CPA's

**Scott Hagel**, Crowley Law Firm

Dave Harvey, Sportsman's Ski Haus

**Tom Kurdy**, The Daily Inter Lake

**Tom Lund**, Rocky Mountain Bank

**Dave Mitchell**, CTA Architects & Engineers

**Denise Nalty**, Nalty Real Estate

**Cheri Nelson**, Express Employment Professionals

Jim Ness, Glacier Bank

**Jim Oliverson**, Kalispell Regional Medical Center

**Loren Sallee**, Loren's Auto Repair

**Ken Sugden**, Flathead Electric Cooperative

Steve Thompson, Semitool

## **Ex-officio Directors**

Mike Pence, Flathead County Administrator

## **Professional Staff**

## Consultants

Anderson, Baker & Swanson - Government Affairs Edge Communications - Media & Public Relations JCCS - Tax & Audit Counsel Janet Schwalk - Bookkeeping

## Kalispell Chamber of Commerce Mission Statement

The central mission of the Kalispell Chamber of Commerce is the cultivation and development of entrepreneurs and communities through the spirit of enterprise.

# **New Members**

Please welcome these new members with your business.

#### **GLACIER CAMP & CONFERENCE CENTER**

Tammi Rardon ~ Contact 17482 O'Neil Road Lakeside, MT 59922

Email: tammi@glaciercamp.org Website: www.glaciercamp.org

Phone: 406-844-2114 Fax: 406-844-0551



We are a year around Christian Conference Center. Our facility includes three conference rooms, large dining hall with fully catered meals, thirteen bedrooms in our Spruce Lodge that can sleep 52-73 people. We can handle up to 200 guests for a wedding, reunion, or any type of event. If you can dream it, we can host it.

#### **NEXTRND**

Jere Perchy ~ Owner 390 Missy Lane Whitefish, MT 59937

Email: jperchy@nextrnd.com Website: www.nextrnd.com

Phone: (406)-270-4505 Faxed: (406)-862-7547

NextRnd is a product realization company that provides mechanical and electromechanical design and testing services. Our quality management system is certified to ISO 9001 and 13485 (13485 is medical device specific). NextRnD is registered with the Food and Drug Administration as a Specification Developer.

## **SIZZLER**

George Kennedy ~ Owner 1250 Hwy 2 West Kalispell, MT 59901 Phone: (406)-257-9555

Steak, Salad and Seafood Family Restaurant •





Congratulations to Wade (KCFW) and Dori Muehlhof

(Flathead Convention & Visitor Bureau) on the new arrival of their beautiful baby girl! Born Friday, December 19, 2008 at 8:15 am, weighing in at 9lbs 7oz and 20 ½ inches long! Baby Chloe and Dori are both doing great.



# **Business Days at the Capitol**

Those already registered include:

**Bob Schneider** First Interstate Bank

**Chris Parson** Kalispell Chamber of Commerce Anderson, Baker and Swanson **Cory Swanson** 

Debbie Kramer Three Rivers Bank

Jerome Anderson Anderson, Baker and Swanson Plum Creek Timber Company Jim Lehner

Jim Ness Glacier Bank

Jim Oliverson Kalispell Regional Medical Center Joe Unterreiner Kalispell Chamber of Commerce

Wells Fargo Bank Steve Clawson

Flathead Valley Community College Susie Burch

Terry Kramer Kramer Enterprises

Tom Ray Plum Creek Timber Company Kris Carlson A Plus Health Care / A Plus Staffing

To register, contact Leah Weaver at leah@montanachamber.com or 406-442-2405. To reserve your room at the Best Western Great Northern Hotel, call 800-829-4047 and ask for the "Chamber Business Days". Room rates are \$94 for a double and \$104 for a king room plus taxes.

## Renewals

## 10 Plus Years

Brendan House **Bresnan Communications Carquest Auto Parts** City Service Valcon **Conrad Mansion** D A Davidson & Co **Eisinger Motors** 

First Interstate Bank Downtown Kalispell

- First Interstate Bank Evergreen
- First Interstate Bank Hutton Ranch
- First Interstate Bank Eureka
- First Interstate Bank Polson
- First Interstate Bank Whitefish

Flathead Beverage Co Flathead County

Flathead Farm Mutual Ins. Co. Flathead Valley Community College George Best Attorney at Law

Glacier Bank - Downtown Kalispell

- Buffalo Hill Kalispell
- Glacier Bank Columbia Falls
- Glacier Bank Eureka
- Glacier Bank Reserve Drive, Kalispell
- Glacier Bank Whitefish
- Glacier Bank Bigfork
- Glacier Bank Evergreen
- Glacier Bank Libby
- Glacier Bank Polson

Montana Logging Association **NW Montana Human Resources** Prestige Assisted Living **Rocky Mountain Transportation Inc** Walmart Wells Fargo Bank Kalispell North Wells Fargo Bank Kalispell Downtown

## 5 to 9 Years

**Building By Jon** Merlin Information Services **Natural Choice Products Piney Creek Interiors Summit Preparatory School** 

# 1 to 4 Years

Flathead Health & Fitness Flathead Youth Home **Holiday Inn Express** Montana's Best Vacation Homes Montana Land & Home, Inc Brian C Tanko Esq. Western Outdoor

# 34th Annual **Economic Outlook Seminar**

## **MONTANA'S** TRANSPORTATION FUTURE **Opportunities Around the Next**

Moving and changing at a speedy pace, the rapidly-growing world economy will bring increasing business opportunities to Montanans over the next few years.

Transporting Montana's valuable products such as cattle, wheat, and copper will continue to be important to keep our state competitive in a global economy. Traditional as well as alternative energy development continues in an effort to solve the nation's energy crisis. This means our state needs to be poised to transport wind power, coal, and other energy resources. While we don't know what is around the next curve, the future surely holds opportunities. Montana needs to start thinking about a complete, integrated transportation system that will allow us to remain competitive in the ever-changing economy.

At the 34th Annual Economic Outlook Seminar, Steve Albert, director of the Western Transportation Institute at Montana State University, will discuss the connection between the transportation system and the economy. He will also address the benefits and challenges of a safe and efficient system and other important issues.

The program is presented by the University of Montana's Bureau of Business and Economic Research and the Kalispell Chamber of Commerce. The cost is \$80 and includes the seminar, a proceedings book, and a one-year subscription to Montana Business Quarterly. Continuing education credit from a variety of professional organizations is available for a \$20 fee.

The seminar runs from 8 am to 1 pm and will be held at the Hilton Garden Inn Hotel on Tuesday, February 10. Register online at www.bber.umt.edu or call 406-243-5113 for more information.



# Brown Bag Series: Blueprint for Business

# Business Writing: Polish your skills for written communication in the business world

This workshop is for every employer and employee who has ever struggled to write an effective business correspondence.

Each piece of the writing puzzle will be defined; the "WHAT", the "WHO" and the "WHY"; then you'll learn how to put them all together in business writing format

**Subject matter** – the business at hand **Audience** – focus on the target audience

Purpose – get to the point & be clear
Format – be sure format is appropriate
for the specific setting

Style writing for work many being

**Style** – writing for work means being clear, concise & straight forward

Cindy will show you how to polish your written communication skills to be able to state and support your main idea, organize and connect your ideas, identify your receiver and select the correct format to deliver a convincing message. You will also receive the 5-step "Before You Send It Out" Checklist.

Don't miss this opportunity to maximize the impact of your business writing skills.

#### This month's facilitator:

Cindy Carpenter, SPHR, Owner of Cindy Carpenter Business Services, Inc. is a certified Senior Professional in Human Resources (SPHR) with over 25 years of training experience. Cindy is an adjunct faculty member for Workforce Training at Flathead Valley Community College and a former instructor for the American Institute of Banking (AIB). Her work has included training on performance appraisals, diversity, team building and leadership, as well as DISC analysis, focus group facilitation, assistance with creating business plans, coaching, and teaching a

customized Employee Handbook course. Cindy served as Senior Vice President of Human Resources for a banking institution with 200 employees in 11 offices from Libby to Butte for eight years in addition to co-owning a family auction business.

A University of Montana graduate in Business Education, Cindy brings a healthy combination of training, education, business ownership and actual workforce development experience to your company.

Monthly Blueprint for Business Success brown bag sessions feature business professionals facilitating informative discussions. Attend to receive relevant information and opportunities to ask questions of the professionals and network with peers.

Who should attend? Employers interested in growing and evolving more effective organizations. Why? Exchanging ideas, insights and realworld solutions directly impacts your bottom line.

Making better decisions quickly requires more and better information.
Utilizing all available resources to operate and grow is smart business.
Engaging and energizing your employees helps make your business successful.

Date: Wednesday, January 14, 2009

Time: Noon – 1:00 pm Location: The Summit

205 Sunnyview, Kalispell

Cost: No cost!

RSVP: Terri Haueter @ 758-6279 or

thaueter@mt.gov

# Government Affairs Briefs

## Legislative Session Friday Briefings Begin January 9

Every Friday at noon during the legislative session beginning on Friday, Jan. 9, the Chamber Government Affairs Committee will hold a one hour briefing and planning session on the Chamber's legislative agenda. These sessions include a briefing and discussion with our representative in Helena, the firm of Anderson, Baker and Swanson. The session also may include legislators and other guest speakers via teleconference. The membership is invited to attend.

# Impact Fees Back on City Council Agenda

Transportation Impact Fees are back on the City Council and Advisory Committee agenda. The Advisory Committee will take this up at the meeting on January 6, and the City Council will have it on their January 12 workshop agenda. You are encouraged to attend these two meetings. These fees will impact the deal structure, financing, timing, cost, and marketability of current and future real estate projects. For example, if commercial structures built in 2007 had been subject to Transportation Impact Fees, the fees for these selected projects would have been:

Town Pump Tavern and Casino, 4,115 sf - \$122,450 Hutton Ranch Food Court, 6,600 sf - \$244,286 Flathead Bank, 6,429 sf -\$ 86,836 Sportsman and Ski Haus, 58,874 sf - \$221,190 McDonald's Restaurant, 3,253 sf - \$83,429

While impact fees have their place as a tool for building municipal infrastructure, the Chamber opposes this plan due to several legal and technical flaws in the proposed fee schedule and plan. For further information and questions, contact Joe Unterreiner at 758-2804.

To learn more about how transportation impact may affect your business go to: Final Report: http://www.kalispell.com/downloads/Transportationfinal.pdf Supplemental Info http://www.kalispell.com/downloads/impactrecommendation.pdf Public Comments http://www.kalispell.com/downloads/impactcomments.pdf

# Chamber Calendar January 2009

| C 1  |   | 77 1   | XX7 1 1   | 71 1                                    | Г 11   | C . 1    |
|--|---|--|---|---|--------|----------|
| Sunday   | Monday  | Tuesday  | Wednesday   | Thursday                                | Friday | Saturday |
| All Meetings<br>are at The<br>Chamber unless<br>otherwise<br>stated. | Watch for this event in February Feb 10: Economic Outlook Seminar 2009 Feb 17: Luncheon |  |   |   | 2      | 3        |
|  |   |  |   | New Year's Day<br>Chamber Office Closed |        |          |
| 4  | 5 BUSINESS DAYS AT THE CAPITOL  |  | 7   | 8                                       | 9      | 10       |
|  | Leadership<br>Flathead Meeting<br>3:00pm- 5:00pm  | JSEC Board<br>Meeting<br>3:30pm – 5:00pm   | Education &<br>Communications<br>Committee<br>Meeting<br>8:00am – 9:00am  |   |        |          |
| 11   | 12  | 13   | 14  | 15                                      | 16     | 17       |
|  | BEAR Meeting<br>4:00pm – 5:00pm   | Kalispell<br>Downtown<br>Association<br>12:00pm - 1:30pm   | Agribusiness<br>Committee<br>Meeting 7:00am<br>– 8:00am<br>Ambassador<br>Meeting<br>4:00pm – 5:00pm   |   |        |          |
| 18   | 19  Martin Luther King Jr. Day Chamber Office Closed                                    | 20 Executive Board Meeting 7:30am – 8:30am Luncheon 11:45pm–1:00pm Flathead Community Foundation 4:00pm – 5:00pm | 21 Natural Resources Com. Meeting 7:00am – 8:00am Trans. Committee Meeting 4:00pm – 5:00pm UNWIND Office Solutions & Services 5:00pm – 6:30pm | 22                                      | 23     | 24       |
| 25   | 26 Flathead Regional Business Center Meeting 8:30pm – 9:30pm                            | Board Meeting<br>7:00am – 8:30am   | 28  | 29                                      | 30     | 31       |

# **December Ribbon Cuttings**



**American Printing** 

# A Special Thank You to Our Wonderful Volunteers



**THANK YOU** to all of our volunteers who make newsletter so much fun! RSVP does a great job getting us retired seniors that still want to give back. Getting the newsletter out is a breeze with their help, so thank you!

## **New Directors**

>> from cover

Jim Ness is Vice President of Operations for Glacier Bank. Loren Sallee is the owner of Loren's Auto Repair. Scott Hagel is an attorney with the Crowley Law Firm. Please join us in welcoming these five individuals to the Board.



Reed Gunlikson



Loren Sallee

Dave Harvey



Scott Hagel



Jim Ness

## **UNWIND**

On December 3 the Kalispell Chamber building was overflowing with the holiday spirit and attendees to our annual 'Thank You to our Membership' Christmas Party and Flathead Regional Business Center Open House. We have Vista Linda to thank for the tasty and aromatic munchies that were available throughout the building. It may have been cold outside but it was warm and festive inside. Everyone went home with a pocket calendar as a Thank You gift.

Our Split the Pot winner for the evening was Tom Murphy of Career Connections.

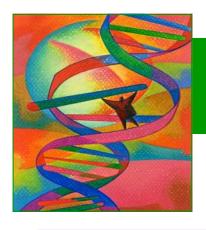
# January Luncheon

>> from cover

Finance – Bob Schneider, First Interstate
Healthcare – Jim Oliverson, Kalispell
Regional Medical Center
Real Estate – Jim Kelley, appraiser
Tech – Steve Thompson, Semitool
Timber – Jim Lehner, Plum Creek
Tourism and Hospitality – Lisa Brown,
Red Lion

The luncheon is scheduled for 11:45 to 1:15 pm on Tuesday, January 20 at the Red Lion Kalispell Center Hotel. Luncheon tickets are \$15 each for Chamber members; \$20 for nonmembers; \$110 for a reserve table of eight. To avoid delays at check-in, prepay and register for your tickets by calling 758-2800 or register on-line at www. kalispellchamber.com by Friday, January 16.

Don't miss our January Chamber
Luncheon with Bob Herron Insurance
and Investments. This Trusted Choice
independent insurance agent is locally
owned and operated by Bob Herron. Bob
started his business in 1976 and in 2009
he will start his 33rd year in business.
Small by choice, this agency has it all.
.. great products, great companies
and great service. Discover what this
experienced agency can do for you.



# **Employee Handbook Series**

Building Relationships with Your Employees

## AN EFFECTIVE EMPLOYEE HANDBOOK...

...saves your business from legal proceedings and safety hazards.
...establishes clear communication, expectations and guidelines.
...benefits all employees of your business or organization.

DATES: Every Tuesday for 10 weeks

January 20 thru March 24, 2009

OR

Every Thursday for 10 weeks January 22 thru March 26, 2009

TIME: 8:30 am - 10:30am

**LOCATION:** Flathead Valley Community College

Arts & Technology Bldg, Room 236

The First Interstate Workforce Training Lab

COST: \$250 for up to 2 individuals

from the *same* organization

FOR MORE INFORMATION CONTACT:

Cindy Carpenter: 871.2574 ccarpenter@centurytel.net or www.employflathead.com

**REGISTER:** FVCC Continuing Education Center

406.756.3832 or ceinfo@fvcc.edu

Limited Space Available Pre-registration Necessary

#### THE EMPLOYEE HANDBOOK SERIES:

- Is an educational process to support your completion of an employee handbook.
- Guides you step-by-step to create a handbook that is customized to your business or organization.
- Includes employment law attorney, Dan Johns, to discuss & emphasize the importance of a legal review of your handbook.
- Utilizes proprietary software.

#### WHO SHOULD ATTEND?

If you are in a position to determine or enforce employment-related policies and procedures or would be responsible for drafting employment related policies and procedures, this is for you!

#### PRESENTER - CINDY CARPENTER



Cindy Carpenter, Owner of Cindy Carpenter Business Services, Inc., is a certified Senior Professional in Human Resources (SPHR) with over 25 years of training experience. Cindy is an adjunct faculty member for Workforce Training at Flathead Valley Community College and a former instructor for the American Institute of Banking (AIB). Her work has included training on performance appraisals, diversity, team building and leadership, as well as DISC analysis, focus group facilitation, assistance with creating business plans and coaching. Cindy served as Senior Vice President of Human Resources for a banking institution

with 200 employees in 11 offices from Libby to Butte for eight years in addition to co-owning a family auction business.

A University of Montana graduate in Business Education, Cindy brings a healthy combination of training, education, business ownership and actual workforce development experience to your company.

#### **SPONSORS**

#### **PROGRAM SUPPORTERS**











Flathead Frainers & Educators Consortium



Planning, Growth, and Taxation were the hot-button topics of December's Leadership Flathead session. The Class of 2009 were treated to the always-interesting "mailbox" presentation by Kalispell Planning Department Director

Tom Jentz, who along with Flathead County Assistant Planning Director B.J. Grieve, outlined the challenges and opportunities of planning for the future of a valley in continual flux. Jentz also provided the class with a helpful primer on how property taxes are assessed and what public services they support. Later in the day, Kalispell Mayor Pam Kennedy, State Rep. Jon Sonju, and County

Commissioner Joe Brenneman gave their differing ideas on how the Flathead Valley can close the gap between the associated costs of growth and the tax revenue generated by growth. The day ended with presentations by Habitat for Humanity's Executive Director Patti Gregerson, Whitefish Housing Authority's Executive Director SueAnn Grogan, and Northwest Montana Human Resources' Michelle Minnehan on the ongoing dilemma of providing affordable housing for all of the Flathead's residents.

At the end of the day, the class was asked to identify things everyone can do to benefit our valley. Here's what they had to say:

 Get informed and get involved in planning efforts. For more information about serving on an advisory board or commission, contact the Kalispell City Clerk at 758-7756.

- · Be respectful and listen with an open mind to others' ideas and concerns.
- · Get to know your neighbors.
- Help Habitat for Humanity, Northwest Montana Human Resource Council, and the Whitefish Housing Authority acquire low-cost lots, as the skyrocketing cost of land in the valley is the biggest obstacle to providing affordable housing.
- When in need of building supplies and fixtures, consider shopping at the Habitat for Humanity resale store in Kalispell. Or consider donating gentlyused building supplies and fixtures to the resale store. Call 752-2905 for more information.

Thank you to the day's sponsors: APEC, Applied Water Consulting, CTA Architects and Engineers, Fun Beverage, Morrison Maierle, Inc., and 48 North Engineering.



Tom Weller, Vickie Eggum, and other Class of 2009 members discuss various leadership strategies.



Leadership Flathead classmates Jane Foley and Laurie O'Leary are kindred spirits.



Kelly Robinson, Dan James, and Kate Logsdon work together to solve a problem.

Providing Economic, Community, and Workforce Development Services



15 Depot Park Kalispell, MT 59901 PRSRTD U.S. Postage PAID Kalispell, MT Permit #13

